

Centralized Intake 2011 Transition Plan

January 31-

- SLVR exits Magna

February 2 & 3-

- Supervisor Interviews

February 10-

- Post worker positions

February 23 & 24-

- Supervisor 2nd Interviews

March 5 or 19-

- Supervisor start dates

March 16 & 17-

- Worker Interviews

March 21-23-

- Worker Interviews

March 28-

- All Region Plans Due*

March 31-

- Worker 2nd Interviews

April 11-

- Eastern community notification begins
- SW community notification begins

April 18-

- Worker start date

May 2-

- Eastern Region calls and toll free number transfer to Centralized Intake
- Western community notification begins
- SLVR community notification begins
- SW red tag schedule due
- SW calls transfer to Centralized Intake
- Western red tag schedule due

May 16-

- Western calls transfer to Centralized Intake
- SLVR red tag schedule due

May 31-

- SLVR calls and workers transfer to Centralized Intake
- 24/7 phone coverage begins

June 13-

- Northern Region calls transfer
- General public and community notification begins

July 1-

- Official start date for Centralized Intake

*Region plans include: phone lists, org charts, law enforcement agencies, schools, team organization by zip code (supervisor, workers, and program administrator), region transition and community notification plan.

Dates are subject to change. We are still waiting to hear about phone upgrades and time frames regarding building modification.